



## ~No Library Cost • No Staffing Required~

1. At your request, we will install one of our attractive, easy-to-use, free-standing or tabletop public fax and scan kiosks in your facility. Our kiosks are equipped to accept **VISA, MasterCard, American Express, Discover (via or PCI compliant platform)** and our own **FaxCash®** prepaid fax card. The footprint of our fax and scan kiosk measures a compact 12 inches deep, 20 inches wide, and stands at 52 inches tall for the free-standing model and 24 inches tall for the tabletop model.
2. We are solely responsible for the **FaxScan24** Fax and Scan kiosk, *all* long distance calls, repairs, insurance, paper supplies, etc. Because all phone traffic generated from our kiosks is carried over our own toll-free network via the built in toll restrictor/speed dialer, your library will not incur any phone call use charges. You will simply be providing a busy foot-traffic location, a regular 110 volt power outlet to provide power to the kiosk and an **analog** telephone line/jack. Our average location sends three fax/scans per day, so we recommend that you share the fax line with one of our existing “low use” telephone lines. Or you could dedicate an analog line to be used specifically for our **FaxScan24** kiosk.
3. We regularly monitor our equipment to ensure it is functioning properly. If it is determined our equipment is in need of repair, we will provide a replacement machine in exchange for the disabled machine. Thanks to the very few moving parts in the thermal paper-roll fax and scan machines we use, down time is very rare.
4. **Revenue sharing:** Once the monthly revenue requirement has been met, we will supply you with a detailed quarterly commission report and payment for any commissions due. Although our public fax and scan service may not provide a significant source of income for your library, if you are like most of our locations, you are probably more interested in providing this as a good public service *without* needing to use valuable staff time.

## **FAX & SCAN RATES**

<b>Payment Method</b>	<b>SEND FAX (U.S.A., Canada &amp; Caribbean) &amp; Send to email</b>	<b>SEND International</b>
<b>Credit Cards</b> 	\$1.75 1 <sup>st</sup> page \$1.00 ea. additional page	\$3.95 1 <sup>st</sup> page \$3.45 ea. additional page
<b>FaxCash</b> <b>Prepaid Fax Cards</b>	<b>Domestic Fax Cards</b> (US, Canada & Caribbean)	<b>International Fax Cards</b>
1 Page 2 Page 3 Page 4 Page 5 Page 6Page 18 Page	\$1.75 2.75 3.75 4.75 5.75 6.75 10.75	\$3.75/1 Page 6.75/2 Pages 10.75/ 3 Pages

### **FaxCash PREPAID FAX CARDS**

(Optional)

If you elect to offer your patrons this “same-as-cash” payment option, we will supply you with these cards at a discount of 30% off the face value of the 2, 3, 4, 5 & 6 page cards, 40% off the 18 page cards, and 20% off the 1 page cards. Then, you can sell these cards to your patrons who wish to use cash instead of credit cards. Our **FaxCash** cards function the same as when using a credit card. The patron will simply be prompted to enter their card number located on the back of the card.

## Operating Instructions

### **To Send a Fax or Scan to Email:**

1. Stack up to 15 pages in the paper feed tray -- additional pages may be added as your document is being sent.
2. Lift handset and listen to the voice instructions.

*After hearing the voice instructions, the user will be delighted at how easy it is. Our high quality voice instructions will prompt the user effortlessly through the entire fax process.*

## Revenue Sharing

It is not likely that our public fax and scan service will generate "huge revenues." However, just having it conveniently available, and at low rates will please your patrons. And, if placed in a highly visible location, our public fax and scan service can help contribute to your "rainy day" fund.

We structured our commission plan to increase your share of the revenues with increases in fax usage. Earned commissions are paid on the quarterly schedule found in the public fax vending agreement. The following commission schedule will apply to each month where fax revenue exceeds \$50.

<b>GROSS MONTHLY REVENUE</b>	<b>% COMMISSION</b>
\$0-50 (Break even)	0%
\$51-100	5%
\$101+	20%

## SERVICE AND REPAIRS

For those patrons that have questions or need assistance operating the **FaxScan24** machine, you need not get involved. For when help is requested, we have a toll-free number for patrons to use directly from the kiosk. Patrons can also log onto **myfaxscan.com** to check the status of their transaction and resend their document to another fax number or an email address. Our current version of our public fax service is so reliable and easy to use that we get very few calls from patrons requiring assistance. Repairs to the machine are rare. However, because we designed our compact equipment for maximum ease and efficiency, even the most complicated need for repair that may occur is easy to manage. If necessary, we will ship you a new replacement machine in exchange for the disabled one. All

you would do is slide out the disabled machine, slide in the new one, and plug in the phone cord. Then you would repackage the disabled machine in the provided box and ship it back to us at our expense. That's all there is to it!

## **About Our Company**

Since 1988, we have been providing public libraries and colleges with our reliable, easy-to-use, and affordable self-service public fax service. Through the years we've listened carefully to our customers' needs and continued to make the improvements to our software and equipment that make our public fax service the best in the business. And, although today we have more document delivery options available via the internet, our **FaxScan24** public fax and scan service continues to serve the need for a fast, safe, secure, and reliable document delivery solution.

## **6 Month Risk Free Trial**

Now that you have a good idea of how our program can help your patrons without any risk to you, please call us toll-free today at **1-877-329-8363** so we can answer your questions and make arrangements to ship you your own **FaxScan24** public fax kiosk for your patrons to enjoy. All that we ask is that you try it in your library for 6 months. If you don't want it after that time, we will arrange to have it picked up at our expense. Or, if you prefer, just keep it for your patrons' benefit. Either way, whether you decide to keep it or not, there is **no cost to you**. Thank you!



Televend Services, Inc.  
10 Lonetown Road #1171  
Redding, CT 06875-1171  
Tel. 1-877-329-8363  
[www.faxscan24.com](http://www.faxscan24.com)